

## I moved to a new state. Now what?

You're starting a new journey, and we're here to help as you navigate what that means for your vehicle registration.

- Log in to MyAccount to update your new address.
- Make sure your monthly payments are up to date. We're unable to complete your new registration if you're past due.
- Different states have requirements on when you need to register your vehicle. Note: Changing your vehicle's state registration near the end of your agreement may cause delays when releasing your title.

## Starting the out-of-state registration process

Here are the steps for registering your vehicle:

- Contact your state's driver licensing and vehicle registration office in advance to ask what's required to complete the process. Proximity is important as you may need to sign documents throughout the process. The registration office will advise you if the process will need to be completed with GM Financial or directly with the registration office.
  - If the registration office is handling the change with us directly, you may need to reach out to the registration office about what your next steps will be. No further steps are necessary between you and GM Financial.
  - If the registration office advised you to work directly with us, you'll need to complete the <u>Relocation Request Form</u> and send it to:

GM Financial ATTN: Out-of-State Registration Department P.O. Box 1510 Cockeysville, MD 21030

## What to expect after requesting your new registration

GM Financial utilizes a third party who may contact you if anything is missing from your request, which may delay the out-of-state registration process. They will then send your title to the registration office, and you'll receive communication from us with a tracking number.

Please allow up to 10 business days for the title to be sent to your registration office. Contact the registration office to complete your new registration process.

If you have questions or need additional assistance, you can <u>message us in MyAccount</u> or through the GM Financial Mobile app. You can also call us at 1-800-284-2271.